



Do You Have an Emergency Communications Plan?

If there is a disaster such as a hurricane, earthquake, lava flow or other catastrophic event, normal communications may be interrupted or not available at all. It is important that you have a communications plan that will allow you to access important emergency information, get help if you need it and contact family members who may be concerned about you. The plan should address how you will get emergency alerts and warnings (i.e., AM radio, neighbors, Cooper Center, Volcano CERT, etc.), how you will access emergency services if cell phone, internet, or your landline doesn't work, and how you will let loved ones know you are safe. Your plan should list those who you need to contact in an emergency and their contact information.

Familiarize yourself with the Red Cross Safe and Well program that allows you to list yourself or search for loved ones in an emergency -

<https://safeandwell.communityos.org/cms/index.safe.php>.

An emergency contact number for you should be stored in your cell phone as a contact labeled "ICE", which stands for "In Case of Emergency" because most emergency responders are trained to look for cell phone contact information. The Volcano CERT Team is also a good communications resource during an emergency. In an emergency the Volcano CERT Team will set-up an amateur (ham) radio communications network to provide Emergency Alert Messages from Civil Defense and conduct emergency radio operations in the Volcano area during the

disaster. Your plan should include the name and location of the Volcano CERT member nearest to your home. These volunteers can provide you with some emergency communications if other means are not available to you. To locate the nearest Volcano CERT member to you, contact Nancy Lakin (985-9438) or Doug Wilson (985-9362).